

Plan Policy: First Class Futsal – Basic Schools Membership (Terms & Conditions)

- 1. Membership Overview** The Basic Schools Membership provides players with access to one weekly futsal session delivered at their school across the academic year. The programme is designed to support consistent development over time.
- 2. Payment Structure** The membership cost is £36 per month. Payments are billed monthly from September to June (10 payments total). Memberships are frozen over the school summer holidays, with no payments taken during this period. Sessions run from September through to July, meaning July sessions are included within the annual membership despite payments ending in June. Payments are collected automatically via the selected payment method at registration. The membership fee reflects annual programme access and is not calculated on a per-session basis.
- 3. Session Delivery** Sessions take place weekly at the same time and venue, as agreed with the school. Sessions run in line with the school term calendar. There are no sessions during school holidays or half terms.
- 4. Cancellation Policy** A minimum of one (1) month's notice is required to cancel the membership. Notice must be provided in writing (e.g. via email) before the next billing date. Payments will continue during the notice period. As payments are spread across the academic year, cancelling does not equate to paying only for sessions attended.
- 5. Missed Sessions** No refunds or credits will be issued for missed sessions. This includes absence due to illness, holidays, or other personal commitments.
- 6. Late Collection Policy** Parents/guardians are expected to collect players promptly at the end of each session. A late collection fee of £5 per 5 minutes will be applied for any delay beyond the scheduled finish time. Any late collection fees must be paid by the end of the following month (e.g. a late collection in February must be settled by the end of March).
- 7. Behaviour** Players are expected to behave respectfully and follow all coaching instructions. First Class Futsal reserves the right to remove a participant for persistent poor behaviour. No refunds will be issued in such cases.
- 8. Agreement** By enrolling in the Basic Schools Membership, you agree to these Terms & Conditions and understand the payment structure and commitment involved.